



BOMBARDIER BUSINESS AIRCRAFT TO OPEN LONDON-AREA SERVICE CENTRE WITH HEAVY MAINTENANCE CAPABILITIES

News / Business aviation, Manufacturer



Bombardier Business Aircraft is pleased to announce its plan to establish a new, wholly owned Service Centre in the London, United Kingdom area. The Bombardier Service Centre will offer complete tip-to-tail heavy maintenance capabilities, and will complement the Bombardier Business Aircraft Service and Support Network in the United Kingdom.

Located at London Biggin Hill Airport (EGKB/BQH), the London Service Centre will feature 3,065 sq. metres (32,991 sq. feet) of hangar space. Set to be fully operational by the fourth quarter of 2016, the service centre will be fully equipped to perform scheduled and unscheduled maintenance, as well as modifications, avionics installations, and aircraft on ground (AOG) support for Bombardier *Learjet*, *Challenger* and *Global* aircraft. The facility will also bolster Bombardier Business Aircraft's European parts presence.

"Enhancing our service and support in the UK is a top priority, as our aircraft installed base in the region is significant and growing. This expansion establishes our presence in the London area,

providing our customers with greater flexibility, industry leading maintenance support and access to our entire Network, including our large inventory of parts available in the region,” said Andy Nureddin, Vice President and General Manager, Customer Services, Bombardier Business Aircraft. “Strengthening our support in this important region helps ensure we are our customers’ first choice, wherever and whenever their needs arise.”

“We are delighted that Bombardier Business Aircraft has chosen London Biggin Hill Airport to establish its first company owned and operated service centre in the United Kingdom,” said Robert Walters, Director, London Biggin Hill Airport. “This facility will offer top maintenance support to operators in the region, and we look forward to welcoming Bombardier Business Aircraft customers to our airport.”

The London Service Centre will join an award-winning network of wholly owned Bombardier Business Aircraft service centres; as well as a line maintenance station in Nice, France and a total of 15 Customer Response Team mobile units worldwide. Bombardier Business Aircraft customers also have access to a broad network of nearly 50 Authorized Service Facilities around the world.

22 JUNE 2016

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