TEXTRON AVIATION U.S. CENTERS EXPAND CAPABILITIES

News / Business aviation

Textron Aviation has completed an expansion of its certifications to enable each of its U.S. company-owned service centers to support Beechcraft, Cessna and Hawker aircraft. This marks another milestone toward the integration of all three brands under the Textron Aviation umbrella. The company had announced plans for the integrated service center network shortly after Textron acquired Beechcraft in March 2014.

“We recognize that investing in and expanding our service capabilities to ensure Beechcraft, Cessna and Hawker customers have convenient access to high-quality, factory-direct expertise is paramount to their satisfaction,” said Brad Thress, senior v-p, customer service. “All 14 Textron Aviation-operated service centers in North America have received expanded certifications in the past year, allowing us to deliver on our service commitments across our brands.”

The expanded certifications also come as Textron Aviation focuses on increasing its support capabilities throughout its network. Over the past year, the company has expanded its mobile service unit fleet to more than 60 vehicles in North America and Europe. The company additionally placed a business jet in Europe that will be dedicated to support. The business jet, a CJ3, is the

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third aircraft in Textron Aviation’s support network and its first in Europe.

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