REVIEW: PLAZA PREMIUM LOUNGE LONDON HEATHROW AIRPORT TERMINAL 4

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Before arriving at the airport I had taken a look at which Priority Pass lounges are available in Terminal 4, and noticed there was a fairly new Plaza Premium Lounge, which seems to be well regarded. Since this lounge was right across the hallway from the Air India Lounge, I figured I'd check it out. The lounge is open daily from 5AM until 10:30PM.

Again, the Plaza Premium Lounge is located in Terminal 4 across from gate 6, in the same area as the Air India and Qatar Airways Lounges.

Plaza-Premium-Lounge-London-Heathrow - 1
Plaza Premium Lounge London Heathrow entrance

At the end of the hallway you take the elevator up a level, where the Plaza Premium Lounge is located.

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Plaza Premium Lounge London Heathrow stairs

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Plaza Premium Lounge London Heathrow entrance

The entryway was chic, and seemed to match the decor I've found at most other Plaza Premium Lounges. I presented the agent with my Priority Pass card, and after a signature was welcomed into the lounge. As a reminder, there are several way to get a Priority Pass membership through credit cards, including:

- The Citi Prestige® Card comes with a Priority Pass Select membership, and you can take two guests or immediate family members for free
- The Platinum Card® from American Express and The Business Platinum Card® from American Express OPEN also come with a Priority Pass Select membership, though only the cardmember can access the lounge for free; additional guests cost $27 each
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Plaza Premium Lounge London Heathrow reception

Across from the reception desk was a rack with magazines and newspapers.

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Plaza Premium Lounge London Heathrow entrance

Then across from the reception desk were some PCs with stools.

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Plaza Premium Lounge London Heathrow business center

I was really impressed by the Plaza Premium Lounge. Really, *really* impressed. I thought the decor was gorgeous, and blew away the Air India Lounge.

As you entered the lounge there were some communal tables across from the buffet.

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Plaza Premium Lounge London Terminal 4

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Plaza Premium Lounge seating Heathrow Terminal 4

My favorite was the square communal table closest to the wall, which even had a tree growing from it.

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Plaza Premium Lounge seating London Terminal 4

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Plaza Premium Lounge seating London Terminal 4

Past that was a dining area with several tables, mostly for four people each.

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Plaza Premium Lounge seating London Terminal 4

At the far end of the lounge was a long and narrow section with yet another style of decor, which was equally beautiful.

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Plaza Premium Lounge seating Heathrow Terminal 4

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Plaza Premium Lounge seating Heathrow Terminal 4

In the back corner of the lounge was even more seating, including an awesome area full of comfortable “cubicles.”

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Plaza Premium Lounge seating Heathrow Terminal 4

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Plaza Premium Lounge seating Heathrow Terminal 4

I love this type of seating style, as it lets you relax with a bit of privacy, something which is otherwise often non-existent at airports.

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Plaza Premium Lounge seating Heathrow Terminal 4

It’s also worth pointing out that all of the outlets in the lounge were international, so you didn’t even need a converter if you’re trying to charge a 110v device.

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Plaza Premium Lounge international outlets Heathrow Terminal 4

In terms of the breakfast spread, it started with a juice station.

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Plaza Premium Lounge juice Heathrow Terminal 4

Next to that was an espresso machine as well as a canister with chai tea (yum!).

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Plaza Premium Lounge espresso machine Heathrow Terminal 4

Then there was a fridge with all kinds of soft drinks.

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Plaza Premium Lounge drink selection Heathrow Terminal 4

And then there was the actual buffet, which featured an extensive spread.

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Plaza Premium Lounge breakfast buffet Heathrow Terminal 4

There were muffins, croissants, danishes, rolls, and crackers.

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Plaza Premium Lounge breakfast buffet Heathrow Terminal 4

Then there was a selection of fruit, cheese, cold cuts, etc.

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Plaza Premium Lounge breakfast buffet Heathrow Terminal 4

And then there was a hot selection, consisting of hard boiled eggs, scrambled eggs, baked beans, baked tomato with cheese, hash browns, poha, chicken sausage, stir fried vegetable noodles, and roasted mushrooms.

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Plaza Premium Lounge breakfast buffet Heathrow Terminal 4

Then at the far end of the buffet were a few types of cereal.

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Plaza Premium Lounge breakfast buffet Heathrow Terminal 4

The servers working the lounge were extremely friendly, and as I was looking at the buffet one informed me that I could order custom made eggs, if I wanted an omelet or something else.

On the opposite end of the lounge of the reception desk were the bathrooms and showers. While I didn't have a chance to peek at the showers, the bathrooms were nice.

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Plaza Premium Lounge hallway to bathrooms

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Plaza Premium Lounge bathrooms

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Plaza Premium Lounge bathrooms

Bottom line

While I only spent about 30 minutes in the Plaza Premium Lounge, I was extremely impressed. This was probably my favorite Plaza Premium Lounge I've visited, and also one of my favorite contract lounges ever. Unless you're really into lukewarm Indian food, it beat the Air India Lounge across the hallway in every way.

I'd say this lounge was even competitive with some of the better lounges in Terminal 4.

The fact that the lounge was completely empty further contributed to my favorable impression of it, I'm guessing.

Have you ever used a Plaza Premium Lounge, and if so, what was your experience like?

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