



NEW SKYSPA REPLACES EMPLOYEE DOWNTIME WITH 'ME' TIME

News / Airlines



For flight attendants, Airport Customer Service agents and other Delta employees, having a bit of downtime in between flights used to mean heading to a break room or lounge, catching up on emails, reading or connecting with colleagues.

That will soon change as the airline introduces the new SkySpa –designed exclusively for employees – scheduled to launch at three airport hubs in early 2016.

Step aside Silicon Valley tech companies, Delta's SkySpa will feature discounted massages, skin and nail care, hair styling, makeup application and uniform alterations. The purpose of the SkySpa is to help flight attendants, Airport Customer Service agents as well as Cargo, TechOps, Ground Support Equipment and other employees look and feel their best on the job.

Delta is partnering with XpresSpa, a premier spa company with a large presence in [airports](#) across the country, to help set up the spa-like facilities. Each convenient airport location will feature trained XpressSpa employees to offer a slew of amenities during quick walk-in appointments.

The SkySpa locations will also feature a Fit Line and alteration services to make sure employee uniforms continue to look professional. The opportunity to order new uniform pieces and purchase small accessories will also be available.

“Our uniform speaks to our professionalism and is a prominent part of who we are as an airline,” Ausband said. “A tailored, well-maintained uniform is key to reflecting well on the Delta brand.”

The first SkySpa will open in Salt Lake City in October 2015, with locations in Atlanta and Detroit opening next year.

“We continue to look for thoughtful and innovative ways to make Delta a great place to work and use candid employee feedback to make meaningful improvements and investments,” Bill Lentsch, Delta’s S.V.P.—Airport Customer Service and Cargo Operations, said. “We appreciate the hard work of our employees and think the SkySpa will add real value to the airport work environment.”

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